Return and Refund Policy

Thanks for shopping at Project Smoki!

Whether if you are entirely satisfied with your purchase or not, we want to hear from you! Please tell us what you think. Feel free to send us your photos with the products, and maybe you too will be featured on our Facebook\Instagram page!

Returns
You have 30 calendar days to return an item from the date you received it.
To be eligible for a return, your item must be unused and in the same condition that you received it.
Your item must be in the original packaging.
Your item needs to have the receipt or proof of purchase.

Refunds
Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item. If your return is approved, we will initiate a refund to your credit card (or original method of payment). You will receive the credit within a certain amount of days, depending on your card issuer's policies.

Shipping
You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are nonrefundable.
If you receive a refund, the cost of return shipping will be deducted from your refund.

Contact Us
If you have any questions on how to return your item to us, please contact us at info@projectsmoki.com.